

Quality Policy Statement



INDEPENDENT CONTROL SYSTEMS is committed to the achievement of customer requirements and expectations, and to continual improvement in quality, value and service.

This commitment is demonstrated by:

- The maintenance of prescriptive quality assurance standards, such as ISO 9001 and any customer approvals within our market sector
- Effective training and development of all of our team and professional relationships with all our customers, sub-contractors and suppliers
- The use of an Integrated Management System in order to ensure procedures and policies are in place to control its activities, leading to continual improvement of the processes and services that the company can provide.
- The emphasis on prevention of problems rather than detection in the drive to ever decreasing defect frequencies, including robust assessment of those who supply to us
- Recognising the prime importance of customer satisfaction in all our activities

All the members of our team understand this policy, have access to a copy of the policy statement and are personally responsible for the quality of their own day-to-day functions. The policy is reviewed annually.

Signed:

Title: Managing Director

Company: INDEPENDENT CONTROL SYSTEMS LIMITED

Date: June 2019