

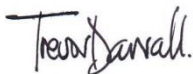
QUALITY POLICY STATEMENT

INDEPENDENT CONTROL SYSTEMS is committed to the achievement of customer requirements and expectations, and to continuous improvement in quality, value and service.

This commitment is demonstrated by:

- The achievement and maintenance of prescriptive quality assurance standards, such as BS EN ISO 9001:2008 and any customer approvals within our market sector
- Effective training and development of all of our team and professional relationships with all our customers, sub-contractors and suppliers
- The setting of quantitative objectives and striving for continuous improvement
- The emphasis on prevention of problems rather than detection in the drive to ever decreasing defect frequencies
- Recognising the prime importance of customer satisfaction in all our activities

All the members of our team understand this policy, have a personal copy of the policy statement and are personally responsible for the quality of their own day-to-day functions. The policy is reviewed annually.



Trevor Darrall
Managing Director

June 2016